From: Brett Sutton
Sent: Tuesday, 1 September 2009 1:48 PM
To: Patrick Bright
Subject: Dream house

Dear Patrick,

I wanted to send you a very quick email to thank you so very much for all your efforts to ensure we were successful at the auction and the process was as smooth as possible. Both my wife and I were so happy with the result where you managed to win at auction and secure our dream home.

At first I was sceptical about giving the authority to a stranger to bid on the house we so desperately wanted to win, however, after getting a recommendation I decided to take the stress out of the day and give it to an expert. After meeting you before the auction both my wife and I felt immediately comfortable and relieved that you would be doing the bidding for us. During the auction it was evident that there were a number of parties that were very keen on the property and had a valuation similar to ours. Therefore, I strongly believe that it was the tactics that you employed during the auction process that ensured a successful outcome.

Additionally, above and beyond your mandate you stayed after the auction to ensure the contracts were in order and the closing process was executed correctly. This was especially helpful as both my wife and I were in no state to complete this part of the process.

Patrick, personally we wanted to thank you so much for all your help in securing this property, we do not think we could have done this without you!

We are so excited and can not wait to move in.

Thank you

Brett

PS: I have no hesitation, and have already started, to recommend you to friends of mine who are looking to buy properties.