



21st September, A.D.2005

Attention: Shirley De Villeneuve
E.P.S. Property Search
P.O.Box 311
Neutral Bay 2089

To Whom It May Concern

Regarding: **Shirley De Villeneuve**


Shirley De Villeneuve is the Property Manager of my investment property portfolio.

I have known several Property Managers in the 20 years I have owned investment properties, but none the equal of Shirley.

Shirley is highly efficient, professional, prompt, and charming. She looks after my properties well, but also ensures that the tenants concerns are met.

Recently Shirley had to deal with a difficult plumbing/ drainage issue while I was out of the country. She not only handled the situation very professionally, but also made every effort to keep me informed via photos and email messages. I was most impressed.

My only hope is that Shirley will remain in the business for many years, because she is excellent at her job.

If I can be of any further help, feel free to call me on 

With kindest regards and best wishes

