



13 February 2008

Shirley de Villeneuve  
Principal  
EPS Property Management  
PO Box 311  
Neutral Bay NSW 2089

Dear Shirley

As I am moving back into my property today I wanted to thank you for a very happy experience I have had with you personally and your company.

Shirley you came personally referred to me by a good friend, who is an extremely happy client of EPS Property Management for many years. In employing you to manage my investment unit, I have been equally happy with the unbelievable efficiency and care with which you have looked after me, my tenants and my apartment.

Shirley, you have always very rapidly located fantastic new tenants for the property at the maximum rent that the unit could command. You have ensured maintenance was done promptly and with minimum disruption to all concerned.

I always knew things were being looked after, received financial statements on time and there was excellent communication. I've loved working with you Shirley, and you have taken a huge weight off my mind in looking after my property.

I feel you are unique in the care you have for all concerned, operating with integrity and doing your utmost to ensure that all parties are looked after. I wish you every success with your business and know that anyone fortunate enough to benefit from your service will be the richer for it.

Yours sincerely



Lisa Williams