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Media Release

EPS PROPERTY SEARCH SCORE 98.09% FOR CUSTOMER SATISFACTION

The judging process for the 2006 Australian Achiever Awards for NSW's Real Estate Services category was completed on 30th May.

EPS Property Search scored a highly recommended 98.09%.

Now into a ninth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last twelve months can be viewed at www.achiever.com.au

Some of the comments Australian Achiever received from EPS Property Search clients are:

"Debbie went above and beyond what I would have expected. I could get on with life, while she did all the groundwork. She made all aspects of buying enjoyable and she was extremely professional at all times."

"I felt they went above and beyond the stated service. I feel they gave me confidence and knowledge of the industry, which will hold me in good stead in the future."

"They were very friendly and professional. It was very easy doing business with them. They established trust from the start and I could always rely on their decisions and advice."

ENDS: For verification of this report, please call
Geoff Harwood, Director, Australian Achiever, 1800 638 318.

Encourage,
Recognise and
Promote Quality
Customer Service
in business