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**From:** Rozanne Kozminski  
**Sent:** Monday, 15 February 2010 6:46 PM  
**To:** Kristin Parker  
**Subject:** Big thank you

Dear Kristin and Patrick,

We are writing to thank you both very much for all of your very hard work in securing our property at Berowra.

Your efforts right from the start were exceptional and we could not have negotiated on the price and settlement arrangements without you. You were always available and prepared to give excellent advice and assist us with inspections and talking with the vendors real estate agent.

Without your help we would not have felt as confident with our purchase, and we really appreciate all that you have done for us. I would have no hesitation in utilizing your services should we decide to upgrade in a few years time. It wouldn't be the same without you!

After looking for some months and finally deciding on Berowra, the ground work and research you provided ensured we felt confident we had decided on the right house in the right area.

You really did take the hard work and most importantly the stress out the home buying experience and we now have our home which we both love.

I have no hesitation in recommending your team to any of our friends who may be thinking of purchasing in the future.

Many many thanks again,

Stuart Anderson and Rozanne Kozminski