

Wednesday 16th July 2003

To the team at EPS Property Search,

WOW is all we can say.

You found us our perfect home on Saturday & on Thursday we own it!!
I hope that's a record on the books of EPS Property Search **Miracle Makers...**

Patrick, when you said at our first meeting "the process should take no longer than 8 weeks & be prepared to want the first house we find you" we were a bit sceptical...

You spent the time with us to discover where our home was going to be & what it was going to look like & then you found it within 8 weeks! Thank you for making our dream a reality.

Stephen, where do we start?? Your professionalism, your sense of urgency, your honesty & integrity - all of these qualities have blown us away. There was never a time that Simon & I didn't feel 100% confident that you were doing everything possible to get the home for us & all while constantly keeping us informed every step of the way. Thank you so much for "fighting the fight" for us, we could never have negotiated this without you.

Stephen, please don't **EVER** consider a career change..

Toni, your friendly, smiling voice & face is a pleasure to deal with. Thank you for always making us feel so welcome in your office.

To the rest of the team involved that we didn't get to meet, Thank you & we look forward to meeting you when we purchase our next property.

This has been an experience to talk about over & over again. Rest assured we have & will continue to!

Warmest Regards

Susie & Simon Harris