From: Sean Toms

Sent: Sunday, 7 January 2007 9:31 PM

To: Kristin Parker Subject: thank you!

G'day Kristin.

This has been a while coming but Jo, Olivia & I just wanted to let you know how much we appreciated your help in finding our new home.

We are all over the moon with the place and the location and we are sure there is no way we would have been able to secure it without your help. In fact it is likely we wouldn't have found it as there is no way we could have gone through the 60 odd properties you did with a toddler in tow.

We would also like to say how impressed we have been with EPS as a company. In my profession I deal with numerous companies on a daily basis and have found that it is rare to find a company that not only meets but exceeds expectations. EPS is certainly a company that exceeded our expectations in every aspect of our dealings and we cannot sing your praises enough.

Thanks again.

Jo, Olivia & Sean Toms