

Ms Kristin Parker
EPS Property Search
Level 2, 55 Grosvenor Street
Neutral Bay NSW 2089

July 29, 2008

Dear Kristin,

I'm writing to thank you for your excellent work in helping me secure my current property prior to it going to auction.

As a first home buyer who was doing it all alone, I had looked for several months and was finding the search process increasingly daunting and frustrating. Friends who also purchased through EPS recommended your services. I believe I would still be looking if you and EPS hadn't been there to help me!

You sourced a number of properties which I would not have found on my own, and arranged viewing times which were convenient for me and allowed me early sight of some properties before they were widely advertised.

I really valued having you and Patrick available 'on tap' to give me objective and knowledgeable advice on the properties I viewed.

The true value of your service really became clear when it came to the negotiation stage and to putting together an offer. Having someone on my side who really understood the process and how real estate agents work was a great asset and I believe I would definitely have paid more for the property without your services.

I have no regrets and have been enjoying my lovely apartment for almost a year now. I'm confident that despite the recent ups and downs in the economy and property market, that I have bought well and the property will hold its value relative to the rest of the market – again, testimony to your knowledge and understanding of the market.

Thank you so much for your help, advice, patience and energy – I couldn't have done it without you. I would have no hesitation in using your services again or recommending EPS to others.

Regards,



Helen Buckland

