

-----Original Message-----

**From:** brian sher [REDACTED]  
**Sent:** Thursday, August 11, 2005 5:23 PM  
**To:** Patrick Bright  
**Subject:** Re: Feedback on your service

Dear Patrick,

As you know I looked for a house to purchase for 6 months and felt I needed to keep looking while away for 2 months in LA on business. I asked for your help agreeing to work with you for 3 months to locate and negotiate a purchase for me.

You exceeded my expectations, you not only found me a house in 3 days of leaving Sydney but negotiated an excellent price and when the bill came to pay you your integrity shone through by charging me just 50% of what we had agreed. If I was to put a value on this I would say it was worth \$100 000 - \$250 000 to me.

Further more you followed through all the way to settlement even though you have been fully paid and even beyond that in helping to fix and ready the house for a tenant through your property management division. All in all I would say I am delighted with your service and company.

Brian Sher

**Patrick Bright** [pbright@epspropertysearch.com.au](mailto:pbright@epspropertysearch.com.au) wrote:

Hi Brian,

I very much enjoyed working with you to find and negotiate you a house in Bronte and look forward to helping you again in the future with any other real estate needs.

Now that the dust has settled the time has come for me to ask you for feedback on how the whole process was for you and what it was like dealing with me and our company.

I would appreciate your feedback and thanks again for your business I enjoyed working with you and I am sure we will speak soon.

Regards,  
Patrick