

Carly & Bryan Starkey



9th November 2009

Patrick Bright
John Greaves
EPS Property Search
Level 2, 55 Grosvenor Place
Neutral Bay, NSW, 2089
Australia

RE: Purchase of Leichhardt property

Dear Patrick and John,

Sold!! Not only did the EPS team get a great result buying a property for us at auction, they were willing to go the extra mile. Our sincere and hearty thanks to you, Patrick and John, for your expertise, client service and commitment.

As Australian's living overseas, we have talked about and come close to buying Sydney property over the last few years. Frustrated at the unhelpfulness of real estate agents and our inability to get results remotely, we decided to get smart and employ some experts - so we hired EPS on the recommendation of a close friend.

We have been impressed by the results and client service exhibited by the EPS team. You were our eyes and ears, helping us to reasonably frame our expectations and keeping us well informed throughout the process. Our preparation for auction was hurried. Not to worry, John was helpful throughout, to the point that he was willing to drive two hours out of town on the day of the auction to collect the bank cheque from the branch where our account is held. What great service!

Further, having expressed our lack of faith in the auction process, John took the time to explain his approach and how he would act under various scenarios to achieve the right result, which might also include walking away if the process showed signs of underhandedness. With an expert on the job, not only were we successful at auction, but we secured the property at a price below the lower end of our agreed range. This saving covered the cost of EPS services; a fantastic result!

Now we are into the realms of rental and management of the property...a service EPS is only too willing to provide. We trust there is a continuation of the client service that has been present to date throughout our dealings to date.

Thanks for all your efforts. We highly recommend your services, especially for those not living in Sydney.

Yours Sincerely,

Carly and Bryan Starkey