

11 June 2007  
Ms Shirley de Villeneuve  
Property Manager  
EPS Property Search  
Level 1, Grosvenor Street  
Neutral Bay 2089

Dear Shirley, Patrick, Kristin and Kelly

Elisa and I would like to thank the EPS team for all your help over the past year in helping us select and manage all the properties in our investment portfolio.

We have found your team to be highly professional, responsive to our needs and our tenant's concerns, and always willing to sprint the extra mile.

Shirley, we are particularly impressed with your cheerful and courteous nature combined with your and Patrick's expert knowledge of the industry — a valuable asset in finding the best tenants for each property.

Your trade contacts are highly competent, dependable and refreshingly fair with their work quotes and prices.

You are all a pleasure to do business with and we would be happy to recommend your services to any prospective clients.

Andrew and Elisa

