

31st January 2008.

Dear Shirley,

Clas & I would like to thank you for looking after our apartment in Neutral Bay over the last few years.

Having been with someone else for a number of years we were amazed with the difference you made when we asked you to look after us.

The statements always came on time and they were very clearly set out. When there needed to be work on the property it always was done quickly and with very little hassle.

I also appreciated being able to talk to you whenever I needed advice. You went out of your way to be of service.

If you need me to reassure anyone of your abilities to get the job done right then don't hesitate to call on me. I hold you in awe.

Best wishes and thank you most sincerely for a job well done.



Judy Einberg