

28th October 2005



Shirley De Villeneuve
EPS Property Search
Level 1, Grosvenor Street
Neutral Bay 2089
Sydney, NSW

Dear Shirley,

Glenda and I would like to take this opportunity to thank you for your welcomed assistance in both finding a suitable tenant, along with taking over the management of our investment property.

Although we had very large expectations, you're level of professionalism and approach far exceeded our expectations. Your daily updates and continued feedback on progress made the experience so much more enjoyable, along with knowing that all areas were being addressed appropriately. You're attention to detail during our property inspection was noticed and welcomed as it ensured that our tenants could move in without any concern(s).

It was a great pleasure dealing with you, we look forward to working with you in the future, along with managing any of our future investment properties.

I trust that EPS recognises the value that you provide and hope that you will remain our property manager for many years to come.

Yours truly

Juan and Glenda Fourie

