



Shirley De Villeneuve
EPS Property Management
Level 1
21 Grosvenor Street
Neutral Bay NSW 2089

Monday, May 28, 2007

Dear Shirley,

RE: Your Outstanding Service

I would like to thank you for your outstanding service in managing my rental property in Manly.

Firstly in the advice given to prepare the property for rental; the attention to detail and knowledge of the executive market characteristics ensured I had my property prepared well and received the best rate.

Secondly, when I finally moved overseas, your assistance in keeping in touch with me through the letting process, and taking over the details of some items which needed to be handled – difficult when I was in another country – was of enormous benefit. Just picking up one oversight I made saved me over \$100 a month!

I have no hesitation in recommending your services to any prospective property owner – particularly if they are located overseas. Your professional manner and experience allow me to be worry free despite being in a different country and time zone.

Your service is by far, over and above anything I've experienced elsewhere in the Real Estate market.

Regards,

Hilda