

February 26, 2008

Dear Shirley,

I would like to thank you for your assistance in tenanting my unit in

I have found your service to be a cut above the rest and am thrilled with the results you have achieved for me.

Having had a bad experience with tenants in the past, it was important for me to know that I was going to find the right tenant this time around.

Your process of screening the tenants gave me a great deal of comfort. I feel you have found the type of tenant that you would happily rent to yourself.

You achieved a rental return 15% higher than quoted by other agents I spoke to and secured me a tenant within a week of our first discussion.

Obviously I am delighted with this result. You have shown you care about my investment in a way that I have not come across elsewhere.

I would recommend your services to anyone looking for a truly professional property manager to take the stress out of being a landlord.

Kind regards,

Haley North.