

Shirley De Villeneuve
EPS Property Management

Dear Shirley

When we signed up with Kristin and gave her our "wish list" we had no idea what to expect and how long it would take. Kristen told us she would look for an apartment with features that gave us the edge when it came to rental returns and also the best prospects for growth. A month later we got the call about an ideal apartment with the potential for renovation in Mosman, the apartment also had fabulous views of the harbour and bay.

Living in Parkes made it difficult to do renovation work ourselves, meeting you prior to the purchase of our apartment gave us the confidence to go ahead despite the need for renovations.

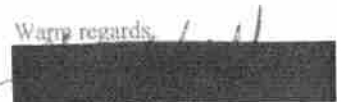
We really appreciated the way you kept us informed on a regular basis of all that was going on in the apartment from knocking out walls to open up living areas; redesigning the kitchen; and changing the height of windows to better the harbour views right through to the smallest details when selecting bathroom fittings, tiles, carpet and blinds.

We were thrilled to hear the selling agent Kristin purchased it off revalued the apartment \$100,000 more than we paid after only investing \$45,000 in the renovation.

Shirley we really want to thank you for being so professional throughout the whole process as your excitement and enthusiasm was reassuring to us novices. We ended up with a great investment property in an outstanding location achieving a great rental return. The most pleasing aspect of the renovation was the short time taken as you promised and the speed at which it was let.

We have thoroughly enjoyed working with you and all the other members of the EPS Property Search team. We hope to be able to use your services again down the track.

Warm regards,


John and Vicki
Parkes NSW